



REFUND POLICY

Introduction

This document describes the fees payable by players at Bendigo City FC for the 2021 season, and the refund policy that applies to player payments.

Payment structure

Payment of playing fees are to be made throughout the year by direct bank transfer in instalments according to the schedule below.

Payments are structured in this manner to ease the cash flow demand on families, to allow for more flexibility in the COVID-19 environment, and to reduce the administrative burden of chasing unpaid fees.

Outstanding payments

The Club operates on a **NO PAY, NO PLAY** policy.

If a payment is rejected members will be given one (1) weeks' notice to bring their payment up to date, and a further \$2.75 rejection fee will also be passed onto the member.

If payments remain in arrears, the affected player will not be permitted to take the field.

This policy:

- Reduces the exposure of the club to bad debts.
- Ensures that players are always covered by insurance when playing.
- Reduces the administrative burden of chasing unpaid or partially paid players for their fees.
This is not a pleasant task for our volunteer administrators and can be awkward for families that are being followed up.

Payments have been structured this way to allow for more flexibility in the COVID-19 environment and may be reduced if training is suspended. The Club will be as transparent as possible about any variations to payments

Player Package Cost & Payment Schedule*

Description	Payable by	NPL (U14-U17)	U13 (pre-NPL)
Deposit and uniform payment (non-refundable)	On acceptance of position in squad	\$300	\$300
1st payment	31 January 2021	\$200	\$125
2nd payment	28 February 2021	\$200	\$125
3rd payment	31 March 2021	\$200	\$125
4th payment	30 April 2021	\$200	\$125
5th payment	31 May 2021	\$200	\$125
6th payment	30 June 2021	\$200	\$125
7th payment	31 July 2021	\$200	\$125
8th payment	31 August 2021	\$200	\$125
Total player fees		\$1,900	\$1,300

* Prices above are full paying fees. Players receiving a hardship scholarship pay 50% of the fees in the table above.

Refund Policy

The schedule above indicates the level of fees that are non-refundable at each point of the season. I.e.:

- If an NPL player withdraws on the 31st of January an amount of \$500 is non-refundable (\$300 uniform + \$200 fees)
- If a pre-NPL player withdraws on the 31st of March an amount of \$675 is non-refundable (\$300 uniform + \$375 fees)
- If a player withdraws after the 31st of July all payments are non-refundable.

Where a player is injured for a significant part of the year, any request for reduced club fees will be considered by the committee on a case-by-case basis.

Date and approval

Approved by the Bendigo City Football Club committee

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